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Cindy Cox Vice President Business Development and Governmental Relations Suite 5470 1600 Williams Street Post Office Box 752 Columbia, South Carolina 29201 803 401-2252 FAX 803 771-4680

October 28, 2005

Mr. Charles L. A. Terreni Chief Clerk/Administrator Public Service Commission of South Carolina Columbia, South Carolina 29211 PSC SC DOCKETING DEPT.

OCT 28 2005

Re: Docket No. 2005-271-C

Dear Mr. Terreni:

BellSouth respectfully notifies the Commission of the following modification to the Waivers for Victims of Hurricane Katrina that was described in the letter BellSouth filed on September 9, 2005, and subsequently modified on September 21, 2005. For the Commission's convenience, I have attached a copy of the two letters.

BellSouth plant to extend the waivers described in the letters dated September 9, 2005 and September 21, 2005(which are scheduled to end October 31, 2005) by making them available to qualifying retail customers on orders placed through November 30, 2005.

As a courtesy, I am also providing a copy of this letter and its attachments to the Office of Regulatory Staff.

If you have any questions, please call Les Addis at 401-2216

Yours truly,

Vice President

Attachment

CC: Katie Morgan, ORS



**Cindy Cox** Vice President Business Development and Governmental Relations Suite 5470 1600 Williams Street Post Office Box 752 Columbia, South Carolina 29201 803 401-2252 FAX 803 771-4680

September 9, 2005

Mr. Charles L. A. Terreni Chief Clerk/Administrator Public Service Commission of South Carolina Columbia, South Carolina 29211

SUBJECT: Waivers for Victims of Hurricane Katrina

Dear Mr. Terreni:

In Alabama, Louisiana and Mississippi, BellSouth is providing certain waivers to its residence and business customers that have been impacted by Hurricane Katrina.

Many customers impacted by Katrina are relocating to other BellSouth states, including South Carolina. BellSouth, therefore, is extending the same waivers to its retail customers that are victims of hurricane Katrina and that relocate to South Carolina and other states in the BellSouth region.

Specifically, the following waivers are available to qualifying retail customers on orders placed through September 30, 2005:

## Non-recurring charges:

- Waivers of installation charges: one waiver applies at the time a customer moves into a new location (which may be temporary or permanent), and another waiver applies when the customer moves back to the original premises.
- Waiver of the Secondary Service Order Charge for Remote Call Forwarding, Call Forwarding Variable, Remote Access to Call Forwarding, Call Forwarding Don't Answer, Call Forwarding Busy Line, Message Waiting Indication, Star98 Access and Voice Mail Companion Services Package.

## Recurring charges:

One free month of Remote Call Forwarding, Call Forwarding Variable, Remote Access to Call Forwarding, Call Forwarding Don't Answer, Call Forwarding Busy Line, Message Waiting Indication, Star98 Access and Voice Mail Companion Services Package.

- One free month of MemoryCall Service or BellSouth Voice Mail Service.

## **Termination charges:**

- To the extent applicable, a waiver of termination charges associated with term election agreements in situations where a business is no longer operational because of the damage from the hurricane, and the business does not reopen or relocate.

If you have any questions, please call Les Addis at 401-2216

Yours truly

Vice President

CC: Katie Morgan, ORS



Cindy Cox Vice President Business Development and Governmental Relations Suite 5470 1600 Williams Street Post Office Box 752 Columbia, South Carolina 29201 803 401-2252 FAX 803 771-4680

September 21, 2005

Mr. Charles L. A. Terreni Chief Clerk/Administrator Public Service Commission of South Carolina Columbia, South Carolina

Dear Mr. Terreni:

BellSouth respectfully notifies the Commission of the following modifications to the Waivers for Victims of Hurricane Katrina that were described in the letter BellSouth filed on September 9, 2005:

The waivers described in that letter will be available to qualifying retail customers on orders placed through October 31, 2005; and

The waiver of termination charges described in that letter will apply regardless of whether the business does or does not reopen or relocate.

As a courtesy, I am also providing a copy to the Office of Regulatory Staff.

If you have any questions, please contact Les Addis at 401-2216.

Yours very truly,

Vice President

cc: Katie Morgan, ORS